



## Innovative Network Solutions, Inc. Services List

### Monthly Flat Rate

#### Proactive Full Service Maintenance:

- PC's
- Laptops
- Servers
- Firewalls
- Network Infrastructure
- Printers
- Phone Systems
- Update/Patch Management
- Virus Protection/Filtering and more...

#### On-Site Support Options:

- Monthly (once per month)
- Weekly (once per week)
- Bi-Weekly (once every other week)
- Part time (2-4 days per week)
- Full Time (5 days per week)
- Support to current IT Team
- Fixed Price, Unlimited Support

#### 1 Hour- Emergency On-Site Visit Guarantee

#### 24/7 Local Help Desk

#### Remote Off-Site Backups

#### Disaster Recovery Plans

#### Business Continuity Plans

#### Network Vulnerability Review

#### Email Hosting/Management

#### Network Design and Administration

#### Low Voltage Wiring

### Fiber

#### Wireless Analysis and Upgrades

#### Annual Telecommunication Review:

- Cost analysis
- Recommendations
- Vendor Management

#### Vendor Management:

- Internet Service Provider (ISP)
- Telephone Provider
- Cable Provider
- Warranty Support

#### Equipment Sales/Discounts:

- PC's
- Laptops
- Phone Systems
- Servers
- Firewalls
- and more...

#### Proactive Monitoring of:

- Servers
- Internet
- Firewall
- Backups

#### Inventory Management:

- IT Budgeting
- Replacement Planning
- Inventory Auditing



### Development

- Websites
- Custom Solutions
- Company Intranet
- Policy Management Systems
- Secure File Share Systems

#### CU Chief Information Officer (CUCIO)

- GLBA Audits
- Internal Penetration Tests
- External Penetration Tests
- CISSP Development, Review and Training
- Risk Assessment Design and Testing
- Audit Report Design and Review
- Vendor Management

#### (CUCIO) GLBA Auditing

- Policy Review
- Documentation/Development of procedures
- Monthly Security Reports
- Internal and External Penetration Tests
- Social Engineering
- Security Training
- Risk Assessments
- NCUA Compliance

#### (CUCIO) Vendor Management

- Risk Assessment
- Determining criticality
- Managing contact information
- Due diligence
- Financial analysis
- Vendor ratings
- Web based portal for easy access to vendor documents